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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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AUG 11 2003

In re Application : Chockalingam Arunachalam
Serial No. : 09/943,587
Filed : August 30, 2001
For : System and Method for Associating
Interactive Voice Response Unit Data to
a Telephone Call Using Automatic Number
Identifiers
Attorney's Docket : DAVOX-173XX
Examiner : Chow, Ming
Group Art Unit : 2645

Technology Center 2600

I hereby certify that this correspondence is being deposited with the United States Postal Service as **First Class Mail** in an envelope addressed to: Mail Stop Non-Fee Amendment, Commissioner of Patents, PO Box 1450, Alexandria, VA 22313-1450 on August 06, 2003.

By

Richard J. Musgrave

Richard J. Musgrave

Registration No. 44,960

Attorney for Applicant(s)

AMENDMENT AND RESPONSE TO OFFICE ACTION

Mail Stop Non-Fee Amendment
Commissioner of Patents
PO Box 1450
Alexandria, VA, 22313-1450

Dear Sir or Madam:

In response to the Office Action dated May 8, 2003, please amend the above-identified Patent Application as follows:

Amendments to the claims are reflected in the listing of claims that begin on page two of this paper.

Remarks/Arguments begin on page twelve of this paper.

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Serial No.: 09/943,587

Filed: August 30, 2001

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Date: August 6, 2003

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 Facsimile: (603) 624-1432

COMMISSIONER OF PATENTS
 Alexandria, VA 22313-1450

Attorney Docket No.: DAVOX-173XX

Sir:

In re application of: Chockalingam Arunachalam

Entitled: System and Method for Associating Interactive Voice Response Unit
 Data to a Telephone Call Using Automatic Number Identifiers
 Transmitted herewith is an **amendment** in the above-identified application. The
 following checked items are applicable:

☐ A Petition for Extension of Time for ** month(s) is hereby made, under §1.136(a);
 a check in the amount of \$** is enclosed per §1.17.

☐ _____ is hereby appointed Associate Attorney by:

Registration No.:

Attorney of Record: Daniel J. Bourque

Registration No.: 35, 457

☐ Other:

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 4	- 4	=	x \$84.00 =	0
Total 19	- 20	=	x \$18.00 =	0
<input type="checkbox"/> Multiple Dependent Claims (1st presentation)			+ \$280.00 =	0
SUBTOTAL ADDITIONAL CLAIM FEE				0
Small Entity filing, divide by 1/2.				
TOTAL ADDITIONAL CLAIM FEE				0

☒ No additional claim fee.

☐ The claim fee has been calculated above; check number in the amount of \$ is
 enclosed.

☒ In the event a Petition for Extension of Time is required by this paper and not
 otherwise provided, such Petition is hereby made and authorization is provided
 herewith to charge Deposit Account No. 02-3285 for the cost of such extension.

☒ The Commissioner is hereby authorized to charge payment of any additional filing
 fees under §1.16 associated with this communication or credit any overpayment to
 Deposit Account No. 02-3285.

I hereby certify that this correspondence is being deposited with the U.S. Postal
 Service as first class mail in an envelope addressed to: Commissioner of Patents,
 Alexandria, VA, 22313-1450 on August 6, 2003.

SUBMIT IN TRIPLICATE

Richard J. Musgrave
 Attorney of Record: Richard J. Musgrave, Esq.
 Registration No. 44,960